

Abstract of the Disclosure

Method and System For Providing Diagnostics for a Work
5 Machines

A computer based system and method for providing case base diagnostics for a work machine, is provided. The case bases include diagnostic
10 information and processes related to the work machine. The system and method receive a description of an initial problem from a user and display at least one question, as a function of the initial problem. The system and method also display a first set of
15 recommended actions, as a function of the initial problem, and receive an answer from the user to the at least one question. The system and method further display a second set of recommended actions as a function of the initial problem and the answer to the
20 at least one question, wherein the second set of recommended actions is a subset of the first set of recommended actions.